



**NOTICE TO RESIDENTS**  
*Strata Plan NW 917- Cherry Tree Place*

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# ORGANIC COLLECTION

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Dear Residents:

Effective 2015, organic materials including food scraps and garden waste will no longer be permitted in regular garbage in Metro Vancouver.

A kitchen collector bin is being provided to each unit free of charge as part of the implementation of organics collection at Cherry Tree Place by the City of Richmond.

Instructions regarding acceptable and unacceptable materials are included with the bin; please review these carefully to ensure compliance with the organics program.

You will find a central collection bin for organic materials in the waste/recycling area outside of the parkade.

If you have any questions or feedback about this program, please address them to Steve Maddess, Strata Manager, FirstService Residential so that he can discuss them with Strata Council.

**Your anticipated cooperation is appreciated.**

Steve Maddess  
Strata Manager  
*Per the Owners*  
*Strata Plan NW 917*

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**ORGANICS**  
*EDUCATION, EDUCATION,  
EDUCATION!*



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One of the main fears in implementing organics is: “we cannot even recycle paper and containers, how will we ever do organics!” If you assume the building has not received effective training for its residents on paper and containers; this would explain why they still struggle with fundamental recycling. Education is the key to success. What does that look like:

Launch party to show how important this program is for the building. This will allow a forum to discuss concerns, with fears being addressed with each resident! Watch out for a notice early in the New Year.

Notices/posters developed for the building and garbage room area to create visibility.

Education is about winning “hearts and minds”. Whether the education is based on “sustainability” messaging or the impact of poor behavior on the pocket book, it needs to connect the dots!

Mistakes Occur In The Unit!

How the organic material is captured goes a long way to impacting the overall success of the program. What does success look like: High level of resident participation and minimal “smell or infestation!” WM’s extensive experience has confirmed the “kitchen catcher” used by residents is critical to the proper capturing of the material.

WM promotes the attached receptacle as it is sturdy; locking (in case it is dropped in your building the material will not fall out and create a huge mess); perforated to allow airflow – which helps dry material, and with a label that constantly reminds residents on what materials they can capture.

This ensures material is collected and disposed with minimal smell/infestation and ensures the larger centralized toter remains clean and smell free! When residents are confident with their organic program, there is a much greater interest in participation!

Dry material = Less smell/Infestation!

The dryer the organic material captured by residents, the less smell and subsequent infestation! This means residents need to pore all liquid down the drain; wrap their food in newspaper to soak up any wetness and throw material into the central toter frequently. If residents are particularly concerned about the food, they can wrap this in newspaper and put it in the freezer, until they have time to throw it into their organic toter!

Newspaper Is Your Friend!

Newspaper is not only readily available, it's often free! Use it to line to your kitchen catcher and throw it regularly into the organic toter, as this adds additional layers, helping to minimize wet material! This will also help you get rid of your newsprint toter and that space will be replaced by the organic toter!

Just Say No To: Plastic; Glass and Metal!

These are the three main things to avoid to make your program a true success. Don't forget this is one service you do not want interrupted, because your organic toter is contaminated and cannot be picked up by your service provider!.

Thank you.

Steve Maddess  
Strata Manager  
*Per the Owners*  
*Strata Plan NW 917*

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February 20, 2015

**Environmental Programs**  
5599 Lynas Lane  
Richmond, BC V7C 5B2  
Info Line: 604-276-4010  
Fax: 604-233-3336

Dear Property Managers:

**Re: Richmond Green Cart Program Approved for Multi-Family Complexes**

Richmond Council has approved an expanded Green Cart program to provide food scraps and yard/garden trimmings recycling at multi-family complexes. This program will ensure that residents in multi-family buildings have convenient access to food scraps recycling so you can meet the requirements of the new Metro Vancouver food scraps disposal ban. The City will be implementing the program over the next few months to ensure that food scraps recycling is in place for all Richmond residents before the July 1, 2015 deadline, which is when penalties like surcharges apply to garbage loads containing food scraps.

To help facilitate the implementation of this expanded Green Cart program, the City's recycling and garbage collection contractor, Sierra Waste Services, is assisting with coordinating the logistics needed for each building.

The logistics to set up service in each multi-family complex involves the following steps:

1. The City and/or Sierra Waste Services will contact property management companies and building managers to:
  - Confirm your complex's primary site contact person for implementation of this service.
  - Organize a site check to confirm service requirements such as the number of carts and determine the central collection area location/s at each multi-family complex
  - Book the date and time for cart delivery and a City-hosted information session, where staff will answer questions and provide residents with their complimentary kitchen container for recycling along with a Green Cart information kit.
2. An implementation form will be completed by the City/Sierra Waste Services to confirm the order and delivery date for the carts. An authorized signature for each complex will be requested to acknowledge receipt of the City-provided items.
3. Sierra Waste Services will deliver the carts and complimentary kitchen containers, and the City will host the information session on the cart delivery day.
4. Collection for the Green Carts will begin on the complex's regular collection day the following week.

Green Carts will be delivered to multi-family complexes starting in early April, and all complexes will have the service in place by July 1, 2015. If you prefer to make arrangements for food scraps,

and yard and garden trimmings recycling with an alternate service provider, you may apply to opt out of the City's service by completing the City of Richmond's *Green Cart Opt Out Form*. Specific requirements, including confirmation that you have arranged for organics recycling separation and collection at your complex, as well as other related items, are required. For more details, please see Property Manager Information under the Multi-family Green Cart Program link at [www.richmond.ca/greencart](http://www.richmond.ca/greencart).

If you would like to contact us to provide primary site contact information for complex's under your management or for more information, please contact Laurie Ackerman at [lackerman@richmond.ca](mailto:lackerman@richmond.ca) or by phone at 604-244-1200 ext. 1301.

An overview of how the Green Cart program works, what is recycled, collection frequency and the City's charge for the program is included on the attached. In addition, services such as City Garbage Cart collection (which includes Large Item Pick Up service for residents) and cardboard collection services are also available to you on an optional basis. An overview of these services is included in the attachment.

For more information about the new disposal ban on food scraps and the Green Cart program, visit [www.richmond.ca/greencart](http://www.richmond.ca/greencart).

Thank you for your attention to this matter.

Yours truly,



Suzanne Bycraft  
*Manager, Fleet & Environmental Programs*